

Physicians Health Plan (PHP) is excited to introduce a new electronic payment (ePayment) platform to accelerate and add efficiency to our claims payment process, ePayment Center. PHP has partnered with Zelis® Payments to offer you secure ePayment options effective **June 14, 2022**. The current electronic platform through PNC Bank Remittance Advantage will be sunset as of May 31, 2022, and will not be able to accept any new enrollments after May 22, 2022.

Beginning May 23, 2022, you are invited to enroll in a **no-fee ACH delivery of claim payments with access to remittance files via download in the ePayment Center**. Delivery of 835 files to clearinghouses is available directly through the ePayment Center enrollment portal. Providers currently enrolled in PNC Remittance Advantage will be pre-registered in the new platform, Zelis ePayment.

It will be necessary **to complete the full registration** with Zelis ePayments **before June 14, 2022** to continue receiving ACH payments from PHP without interruption. Providers already enrolled with Zelis may complete a new registration to include the PHP no-fee ACH option and/or maintain your existing relationship with Zelis. Providers not enrolled with Zelis ePayments will receive paper EOPs and payments.

How do I register for Zelis ePayment Center?

1. Visit **PhysiciansHealthPlan.epayment.center**
2. Follow the instructions to obtain a registration code
3. Your registration will be reviewed by a Zelis customer service representative and a link will be sent to your email once confirmed
4. Follow the link to complete your registration and setup your account
5. Log into the Zelis ePayment Center portal
6. Enter your bank account information
7. Select remittance data delivery options
8. Review and accept ACH Agreement
9. Click "Submit"

Upon completion of the registration process, your bank account will undergo a pre-notification process to validate the account prior to commencing the EFT delivery. This process may take up to six business days to complete.

What do I need to register for the ePayment Center?

- 9-digit Federal Tax Identification Number (TIN) or Employer Identification Number (EIN)
- Practice's corporate name and principal information
- Bank account routing transit number (RTN) or ABA Routing Number

Where can I find more information/assistance on the registration process?

Additional enrollment instructions and a detailed question and answer guide are available for download at PhysiciansHealthPlan.epayment.center. Need additional help? Call 855.774.4392 or email help@epayment.center.

Sincerely,

Physicians Health Plan, Network Services