

June 28, 2024

PROVIDER BULLETIN
PROCESS IMPROVEMENT FOR ABA THERAPY

Effective July 1, 2024, Physicians Health Plan (PHP) is excited to share that ABA services can be entered through the EZ Auth/Referrals application. The PHP EZ Auth/Referrals application allows you to submit an authorization electronically and get an immediate response for the authorization status. In addition to this enhancement, PHP has also standardized the criteria. If your office needs assistance registering for the Provider Portal or needs training on the EZ Authorization / Referrals application, please contact PHP Provider Relations at PHPProviderRelations@phpm.org.

Coming Soon:

In the near future, the ABA Therapy InterQual criteria link will be available through EZ Auth/Referrals application. This will allow your office to enter the prior authorization and electronically walk you through the InterQual criteria independently to essentially receive an immediate approval. This will allow a quicker and more efficient response for your office and for your patients. Once this becomes available, your Provider Relations team will be reaching out to your office to schedule a training.

